

Attach copy of I.D. card

Melita acc.

**melita**

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Melita Ltd., Mrieħel By-Pass, Mrieħel, BKR 3000, Malta  
Company Registration No.: C12715

## Mobile Porting Form

### Applicant's Details

(Note: applicant must be a subscriber with an existing mobile service provider)

Name and Surname:

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Company Name:

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Company Registration No.:

Vat No.:

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Address:

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I.D. Card Number / Passport Number and Nationality:  
(Indicate passport number only if not in possession of a Maltese identity Card).

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Please attach a copy of the account holder's / authorized representative's ID card.

Telephone No:

Fax No.:

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Request Date:

Request Time:

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**Mobile No. to be ported**

**Service provider**

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Single Line  Multi Line  Prepaid  Postpaid

Account no:

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ID Check: Yes  No  N/A

CLI Check: Yes  No  N/A

Bill Check: Yes  No  N/A

**Mobile No. to be replaced**

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The Malta Communications Authority wishes to advise the customer that the Donor Operator is not allowed to initiate contact with him/her from when he/she signs this application form, including a period of two months commencing from when the porting has been successfully completed, or one week in cases where the porting request has been declined. The subscriber should report any violations of this requirement to Melita Mobile Ltd.  
Subscribers may nevertheless contact the donor operator if they wish to do so.

### Terms & Conditions

- Customer is the rightful owner of the mobile number on this application.
- In the case of prepaid connections, any unused prepaid balance with the Donor Operator will be lost on porting.
- Any messages on the Voice Mailbox of the Donor Operator will be lost.
- Any undelivered SMS and MMS on the mobile number stated above will be lost after the porting process is complete.
- In the case of postpaid connections, the balance due to the Donor Operator is duly paid.

### Data Protection Clause:

**melita mobile** processes personal data in line with the Data Protection Act (2001). Personal data provided to **melita mobile** will be kept in confidence and processed in order to render and / or improve the service you have requested. Personal data shall not be transferred to any third party unless requested by you or permissible according to the law. You have the right to require access to your personal data as well as the right to rectify, or, in appropriate circumstances, erase any inaccurate or incomplete personal data processed by **melita mobile**.

Please note that in compiling this form you should provide personal data that is correct and accurate in order to be matched with any data held by the Donor Operator for validation purposes.

### Declaration

I hereby declare that I authorise **melita mobile** to act as my / our Porting Agent for the mobile number listed on this document and am duly authorised to consent **melita mobile** to act as my porting agent. I also declare that I am the legal owner / signatory / duly authorised for the mobile number stated above and that all the information above stated is correct/I also understand that all actions linked to the porting process are subject to the Terms and Conditions stated on this document.

I also hereby declare that I am aware that after signing this application form, **melita mobile** shall not accept another application on my behalf to migrate back to the donor, or to another service provider, using number portability for a period of two months after completion of the migration process.

Applicant's Signature

I.D. Card Number

**melita mobile** Representative's Name  
(in BLOCK letters)

Representative's Signature

Representative's Capacity

Identity Card Number  
of Representative

### For Internal Purposes Only

I hereby declare that I have carried out all the necessary checks related to the mobile number porting process in order to verify that the mobile number stated above can be ported.

Processed By

Signature