

# melita

## Best practice: Getting the best from your WiFi connection

### 1. Make a clear path

Your WiFi signal can be weakened if there are obstacles (such as walls and furniture) between your NexTV Decoder and your modem.

If you experience issues with NextTV, try moving either your NexTV Decoder or your modem to improve the WiFi signal.

If you still have problems you will need an Ethernet cable to connect to the internet via your modem.

### 2. Avoid interference

Make sure that your NexTV Decoder and your modem are positioned away from electrical equipment, such as microwave ovens, and neighbouring WiFi signals.



For further assistance please visit: [help.melita.com/category/nextv/](http://help.melita.com/category/nextv/)



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For updates and new features please go to [melita.com/nextv](http://melita.com/nextv)

## Melita NexTV

## WiFi Self Installation Guide

To enjoy all the interactive benefits of NexTV you'll need to connect your NexTV Decoder to the internet via your Arris modem.

The simplest way to connect to the internet via WiFi is to use the WPS (WiFi Protected Setup); this leaflet explains how.

You'll first need to connect your NexTV Decoder to your TV.

- 1 Check that your home internet connection is working, for example by checking the WiFi signal on your smartphone, computer or other device. Make sure that NexTV decoder is within range of your WiFi signal.
- 2 Use the HDMI cable provided to connect your TV to your NexTV Decoder using the socket marked **HDMI**.
- 3 Use the RF cable from your existing set top box and connect it to the back of the NexTV Decoder, using the socket marked **RF IN**.



#### 4 Turn on your TV and NexTV Decoder

You're now ready to establish the WiFi connection between your NexTV Decoder and your modem. Use your remote control to scroll through the NexTV interface and activate the WPS as follows.

- Press **OK** on remote
- Go to **My World**



- Go to **Settings** and press **OK**
- Go to **Network** and press **OK**



- Scroll down to **Active Interface**, select interface and press **OK**

- i. Select **WiFi** and press **OK**
- ii. Scroll down and select **Connect to WiFi**
- iii. Select **Connect with WPS**

- iv. Press the WPS button at the back of the NexTV Decoder and within 30 seconds press the WPS button on your modem for **5 seconds**. The blue WPS light will come on.



WPS button

- A pop up box will show on your TV screen to confirm you have connected successfully.



Arris Modem